

ABSTRACT

The thesis entitled "Performance of the National Healthcare System: The Malaysian Experience" is to study the pros and cons of the current health care system and also to put forward recommendations to improve on it. It also aimed at proving that the current health care system that is being practice here in Malaysia is sufficient as it provides easy accessibility to the Malaysian Public in general. It is also aimed at proving that the current subsidize payment which is enjoyed by Malaysians does not burden them financially. The study, which has been conducted, is also to prove that the current health care system which is currently implemented is sufficient and therefore does not need an implementation of a new health care system through health insurance scheme which has recently been proposed. The study has managed to prove that the current health care system that is practiced in Malaysia generally meets public expectation and needs with 12% of the Malaysian public feels that the current Healthcare System is very good (837 responses out of 7140 total response). 45% of the Malaysian Public thinks that the current Healthcare System is good (3219 responses) while another 23% of the Malaysian Public thinks it is of acceptable level (1666 responses). On the other hand, 17% of the Malaysian Public thinks that it is poor (1173 responses) while another 3% think that the current Healthcare System is of very poor quality (245 responses). It is therefore less desired for it to be replaced with a new healthcare system, as the current healthcare system that has been practiced has been time tested. This is because with the implementation of the new healthcare system, it may cause disruption in meeting public needs for healthcare. Therefore, a

further study should be carried out to determine the outcome of the new system if it were to be implemented in Malaysia and also its general outcome should it be carried out.