

# FAQ ON CURRENT OPERATIONS OF AIMST UNIVERSITY DURING THE LATEST MCO IMPLEMENTATION (22 January - 4 February) 21 January 2021

#### STUDENT ADMISSION TO CAMPUS

1. Will students be allowed to enter campus for teaching and learning (T&L) activities during the MCO period?

For students who are staying off-campus, admission to campus is deferred for teaching & learning activities during the MCO. Alternatively, students who are required to attend practical / clinical training are encouraged to move into the campus residential facility (student hostel) before MCO period.

2. The time available is too short for me to make arrangements to move into the campus. Will I be given additional time to enter the campus?

Students who decide to move into the campus but need additional time for preparation shall request their respective coordinators / Dean's office with valid reason for the delay in moving into campus. In case of a valid reason, the student shall receive a movement permit letter to return to campus.

3. I decided to move into the campus, whom should I contact for further details?

If you decide to move into the campus, kindly contact the respective programme coordinators or Division of Student Affairs for further details.

4. After moving into the campus residential facility, can I travel out of the campus?

Students are not allowed to leave the campus during MCO period unless deemed necessary (a valid medical reason or family emergency).

5. If I cannot travel out of the campus, what about my food and other toiletries?

In view of the movement restriction to travel out of the campus, the students are advised to cater at the AIMST cafeteria. Management has offered a package of RM 350 per month which includes three times meals and laundry service along with the complimentary accommodation (4 in a room sharing). Toiletries can be purchased at in-campus convenience shop.

**Note:** This package (RM 350) is applicable only to off-campus students who are already paying rental for their stay outside the campus.

### 6. Can I choose to upgrade my accommodation with air-con facility?

In view of limited availability and high demand, we might not entertain your request to upgrade the accommodation. We appreciate your understanding.

#### 7. If I have only 2 weeks of practical sessions, should I still pay for one month?

Students will be charged for minimum of 2 weeks RM 175.00 based on their academic schedule and stay. (Students with 3 weeks of schedule shall pay RM 262.50)

### 8. Can I order for food delivery service during my stay in the campus?

Outside food delivery services are allowed but restricted after 7:30 pm and the delivery point will be in front of Cafeteria building. However, students are advised to limit the outside food delivery services.

# 9. Can I utilize only the accommodation and I don't want to avail the catering in campus?

The food package is provided to the students in view of the restricted movement to leave the campus and also to limit the outside food delivery services from frequently entering the campus. Hence, for the overall safety of the students and staff in campus, students are requested to avail the catering in campus.

# 10.I do not wish to move into the campus due to various reasons, can I still attend practical / clinical training?

Students who do not wish to avail practical / clinical training in campus can opt to stay off-campus, but will not be allowed to enter the campus. They are directed to contact their respective faculties for alternative arrangements if possible.

## **SAFETY MEASURES**

#### 11. Are students required to use the MySejahtera application at campus?

YES. Students are required to use the MySejahtera application when returning to campus for the purpose of contact tracing by the Ministry of Health, Malaysia.

# 12. What if students arriving on campus have high or symptomatic temperature readings?

Students with high or symptomatic temperature readings are advised against returning to campus and are advised to immediately consult nearby clinic / hospital for a comprehensive health screening or undergo COVID-19 test if required.

# 13. Are students subjected to any medical screening when entering the campus?

YES. Students are required to undergo a comprehensive medical screening at AIMST Health clinic after entering the campus.

# 14. What should I do if I am not feeling well during my stay in campus?

Don't panic! Reach out to AIMST Health Clinic for early consultation / treatment – it might just be a common cold or flu. You are advised to contact our doctors by phone for a Tele-consultation before reaching the clinic.

### TEACHING AND LEARNING ACTIVITIES

# 15. Are face-to-face Teaching and Learning activities allowed for students who are back on campus?

Programmes which require essential practical / clinical training will continue the teaching in a hybrid mode (face-to-face and online) with strict SOP compliance.

#### STUDENT ACTIVITIES

#### 16. Can I avail the library service in the campus?

Yes, you can utilize the library service with strict SOP compliance.

## 17. Are student activities including clubs, associations and co-curriculum allowed?

All student activities including clubs, associations and co-curricular activities involving face-to-face and in groups activities are not allowed. Online programs / activities are encouraged.

#### **ADDITIONAL INFORMATIONS**

#### 18. Whom should I contact if I need additional details?

Our support team will be happy to help you further:

| Faculty of Medicine  |   |   |  |
|----------------------|---|---|--|
| 2.<br>3.<br>4.       | Dr. Rohini Karunakaran - Dr. Srikumar P.S - Dr. Varun Pai -   | 0103734146<br>0103701097<br>0164527696<br>01151885380<br>0124336979 |  |
| Faculty of Dentistry |   |   |  |
| 3.                   |   | - 0164591795<br>- 0162109060  |  |
| 2.<br>3.<br>4.<br>5. | mor cor can cook  | - 012-5168001<br>- 013-6184898<br>- 010-3886302<br>- 016-4323201    |  |
| Support Service      |   |   |  |
|                      | <ol> <li>Finance Division - Ms. Punitha - 011-70737015</li> <li>Chief Warden for Female Hostellers - Ms. Lalitha - 018 9564072</li> <li>Chief Warden for Male Hostellers - Mr. Yusuf - 012 7715435</li> </ol> |   |  |

Our team is committed and will continue working hard to protect the safety and wellbeing of our students as we navigate through this global health crisis together.

We would like to express our gratitude for your understanding, cooperation and support in aiding us to carry out the best measures possible to overcome this situation. We will keep you updated on any further developments pertaining to this disease. We will also review the precautionary measures from time to time.

Assoc. Prof. Dr. Ramesh Kumaresan Deputy Vice-Chancellor (Student Affairs) AIMST University